

# Delivering 360° Benefits

Flow360 is a web-based tool that enables a reduction in maintenance and energy costs through an innovative, collaborative, approach to the management and maintenance of assets and facilities.

## Benefits for Facilities Managers

*“Effective facilities management, combining resources and activities, is vital to the success of any organisation. At an establishment level, it contributes to the delivery of strategic and operational objectives. On a day-to day level, effective facilities management provides a safe and efficient working environment, which is essential to the performance of any business – whatever its size and scope.”* BIFM Website

- Flow360 provides facilities managers with the tools they need to help them carry out their day to day jobs.
- **Detailed asset information** - specifically designed for this purpose. The nature of the solution means that data is available whenever and wherever it is required. At every level there is the ability to attach documentation including drawings, specifications, manuals photographs. This means you have access to everything you need to know about your assets instantly.
- **Planned Maintenance** - Through creating and managing maintenance schedules Flow360 helps Facilities Managers ensure assets continue to perform to their maximum capacity. Maintenance teams, whether in-house or external, can go fully prepared to carry out tasks saving valuable time and it's associated costs. Flow360 gives you visibility and control of the maintenance cycle.
- **Reactive Maintenance** - When unforeseen events occur Flow360 helps the Facilities Manager deal with these. This can be as simple as suggesting suppliers through to issuing works orders and more. The whole process is managed through to resolution so that at any time the Facilities Manager is aware of what is happening.
- **Help desk** - Site users will from time to time log issues in relation to assets they are using. Flow360 Help Desk provides the initial point of contact for logging issues. Once raised the Facilities Manager can progress issues to closure providing the user visibility of what has happened.

- **Supplier Relations** - Flow360 helps Facilities Managers resolve issues and communicate with users easily. Liaising with suppliers is a time consuming but necessary part of the the Facilities Manager's role. Flow360 simplifies and speeds up this process by providing e-tendering facilities, electronic price enquiries, works orders and the ability to shortlist suppliers for works based on the remits you hold. Flow360 makes supplier management easier for the Facilities Manager.



- **Energy Management** - With ever increasing energy bills and legislative requirements, energy management is a major part of a Facilities Managers role. Flow360 allows you to track the consumption of electricity, gas, water, monitor temperature, indeed anything from which a reading can be obtained. Flow360 provides the energy data that allows the Facilities Manager to make key business decisions that will lead to lower fuel costs and carbon footprints.
- **Inspections** - How do you know if your assets are still in place and if they are fit for the purpose they are intended? It is often critical that inspections, inventory checks etc are carried out on-time and records are kept up to date . Flow360 manages the whole process for you, from keeping a diary of essential tasks, making data available and entering the inspection result together with suggested actions.

**Flow360 allows the Facilities Manager to ensure a safe working environment and deliver on the organisation's FM goals.**